

Your Provider Referred you for Genetic Counseling

Your provider has referred you for a genetic counseling consultation with InformedDNA®. Their board-certified and licensed genetic counselors offer convenient, telephone based genetic counseling and help determine if genetic testing is right for you.

Why Do I Need Genetic Counseling?

A board certified genetic counselor is a specially trained healthcare professional in medical genetics and psychology, and a vital part of your care plan.



Education

Understand your genetic risks and how they impact you & your family



Personalized Help

Help determine which, if any, genetic test is the right one for you



Empowerment

Gain valuable insights which can shape your current & future health care

Schedule Your Appointment

We offer convenient, secure telehealth visits with board-certified genetic counselors.

Call today to schedule your appointment:
888-308-1095

Preparing for your Appointment

Once your appointment is scheduled, you will have access to InformedDNA's Patient Portal. In the Portal, you can e-sign any consent forms required prior to your genetic counseling medical appointment.

- Genetic Counseling General Agreement
- Agreement for Service Terms / Insurance Billing

Please also complete the Family History Questionnaire assigned to you in the Patient Portal.

What to Expect from your Genetic Counseling Session

It is recommended that you find a quiet space to limit interruptions during your appointment.



The telehealth appointment will take 40 - 60 minutes



The genetic counselor will collect your relevant personal and family medical history



Based on the information you provide, you will know during your appointment whether you are a candidate for genetic testing



Receive information related to the testing process, screening and any preventative recommendations



Ability to ask any questions you may have



If genetic testing is pursued, results information will be sent to both you and your physician

FAQ

Genetic Counseling costs

- If InformedDNA is in-network, we will bill your health plan directly.
 - We are in network with many nationwide health insurances, as well as many regional insurances.
- This is just like having a medical appointment with a “specialist”.
- Depending on your insurance plan, you may or may not have a copay or deductible due*.
- InformedDNA offers a self-pay option if you have an out-of-network insurance, or no insurance. The charge for your initial genetic counseling appointment is \$249, and the follow up appointment is \$99.

Genetic Testing costs

- If any genetic testing is recommended, an individual’s health insurance policy is billed directly by the testing laboratory.
- Self pay options may also be available.
- The genetic counselor will discuss this during the appointment.

**If you wish to find out your insurance’s coverage, copay and/or deductible for a genetic counseling appointment with InformedDNA®, contact your health plan directly. The CPT® code for an appointment is S0265.*

About InformedDNA

For over 16 years, InformedDNA has been an unrivaled leader in genetic counseling. Founded in 2007, our staff of over 55 board-certified genetic experts completes an average of 19,000 genetic counseling sessions per year. Our patient-centric, virtual counseling approach ensures every patient is treated with compassion and respect — and no questions are left unanswered. With a 97% patient satisfaction score, we are proud to make a difference for patients and their families.